



**UNITED WATER**

# UNITED WATER IN NEW JERSEY



## FAST FACTS



### SCOPE OF SERVICES

Ownership and operation of water treatment plant and distribution system.

Facilities include the 200-mgd Haworth Water Treatment Plant, 13 wells, a 113-square mile watershed, nearly 15,000 fire hydrants and over 2,000 miles of water mains.

### POPULATION SERVED

800,000 in Bergen, Hudson, Sussex and Hunterdon counties

### AWARDS

NAWC Innovation Award, EPA Environmental Quality Award, NJDEP Outstanding Achievement in Recycling Award

### COMMUNITY PROGRAMS

United Way, Project WET (Water Education for Teachers), Watershed Recreation Program, Water For People, Heroes and Cool Kids, Rebuilding Together

# "What we need

is a (water) supply...affording every family water for drinking and cooking...and enough to spare for bathing." – The Bergen County Democrat, 1869.



## << THE PAST AND FUTURE OF NEW JERSEY'S WATER >>

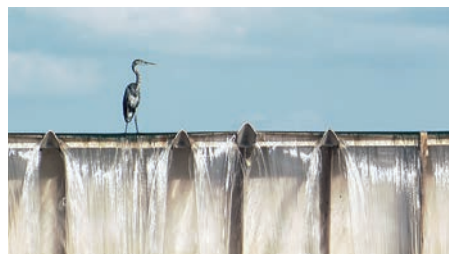
United Water New Jersey has come a long way since its founding as Hackensack Water Company in 1869. For well over a century the company has earned a reputation as an industry leader by staying ahead of changing times and pioneering new technologies.

Customer expectations have changed, too, as has the notion that a bath is a luxury. Today more than 800,000 people in Bergen, Hudson, Sussex and Hunterdon counties depend upon United Water for a steady and reliable supply of quality water.

In addition to meeting the water needs of residential and industrial customers, the company also meets strict drinking water quality standards and stringent environmental regulations.

The Haworth Water Treatment Plant has a capacity of 200 million gallons per day (mgd). On a typical day the plant treats an average of 188 mgd which is pumped through more than 2,000 miles of water mains to 60 communities; enough to stretch the length of New Jersey more than 13 times.

In June 2009, United Water cut the ribbon on a \$100 million plant upgrade - the largest and most extensive upgrade in United Water's history. The facility is the largest water treatment plant in the U.S. to use high-rate dissolved air flotation (DAF) for sedimentation clarification. State-of-the-art DAF technology facilitates improved water quality, enhanced service reliability, reduced chemical and energy usage and the protection of sensitive ecosystems.



The company's commitment to using state-of-the-art technology is supplemented by its dedication to providing excellent customer service.

Each and every employee has an important role in ensuring that customer expectations are met in terms of quality, reliability and professionalism.

United Water employees also offer their time and talent to help better the lives of people in the neighborhoods they serve. Through United Water's Corporate Social Responsibility Program, the company supports organizations and initiatives that reflect its core business values and benefit individuals in these three areas: Environment, Education and Humanitarian Services.

The company founders would be pleased to see that their vision has become a reality. Today, United Water continues to improve public health and safety by providing clean water for a cold drink or a hot bath, water pressure to fight a fire and reliable service to support economic growth and development.

### PROJECT HEADQUARTERS

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### CORPORATE HEADQUARTERS

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